

## SENKO Group Begins IT Roll Calls Following Implementation of Remote Roll Calling System

- Promoting Work Style Reform with Batch Roll Calls Across Multiple Sites -

SENKO Co., Ltd. (Head office: Kita-ku, Osaka; President: Kenji Sugimoto; "SENKO") has established a centralized IT roll call center and on January 1, 2023 began operating an IT roll call system ("remote roll calls") between Group companies that allows batch roll calls of drivers across Group companies spanning multiple sites, an industry first in the Kinki region.



Conducting remote roll calls for drivers at Group companies

In the past, the Ministry of Land, Infrastructure, Transport and Tourism stipulated that IT roll call operations for drivers were limited to being within the same company, which meant IT roll calls of Group companies were not possible. This also meant that managers at small offices of Group companies had to work on days off or after hours to ensure workers attended roll calls required for trucks operating on holidays, late at night or early in the morning. Staff conducting roll calls were also advancing in age, and the development of a reliable roll call system had become a pressing issue.

To address this, SENKO spearheaded an effort with relevant organizations to have the Ministry of Land, Infrastructure, Transport and Tourism revise regulations allowing IT roll calls across Group companies outside of a single company—the law was eventually revised in April 2022.

Remote roll calls is a non-face-to-face approach to conducting the health checks of drivers by operations managers that are normally conducted face-to-face, using computers and biometric authentication cameras and other IT equipment, in order to ensure safe operations of vehicle transportation operators. This differs to conventional IT roll calls in that it allows roll calls between Group companies, and also eliminates time-based restrictions by using a system that is available 24 hours a day.

With SENKO operating as the administration office for remote roll calls and coordinating efforts with the transportation bureaus of each prefecture for preparing applications, the SENKO Group on

January 1 began operating remote roll calls with the SENKO Moriyama PD Center in Shiga Prefecture operating as the main site, covering a total of eight sites and three group companies (Tokai Senko Transport, Mie Senko Logi, HOKURIKU-SENKO) in six prefectures, Aichi, Mie, Shiga, Ishikawa, Fukui, and Toyama, including the main site. With the main site conducting batch roll calls as the central roll call center, this leads to an enhanced and more efficient roll call system and contributes to work style reform by reducing the work time required by managers.

Beginning from this initiative, main sites will also be established in other areas as part of development of a remote roll call system covering all Group companies operated by SENKO, with the aim of enhancing the capabilities of group-wide operations management, achieving a more reliable roll call system and bringing work style reform.