

Senko Group Craftsmanship Competition 2018

Senko Group Holdings Co., Ltd. held the "Senko Group Craftsmanship Competition 2018" over two days on September 15 and 16, 2018 at Crefeel Koto (Higashiomi-shi, Shiga Prefecture), the company's traffic safety training facility.

Members from 46 group companies participated in the competition, with 113 qualifying contestants from each region (of which 8 were from overseas) competing with the techniques and skills they had acquired through their daily duties.

The competition was divided into three categories: "Driver Division," "Operator (Forklift) Division" and "Office (Telephone) Division."

There were a total of 50 contestants in the "Driver Division," testing their skills in "2 Ton," "4 Ton," "11 Ton" and "Trailer" classes.

Competition challenges included written theory, inspections covering daily maintenance, reversing abilities like reverse in slalom, reverse figure-S and confined parking, as well as general driving skills through the model city course.

There were 32 contestants in the "Operator Division" testing their techniques in the "Reach" and "Counterbalance" classes. Written theory and inspection skills were similar to the Driver Division, with additional forklift challenges including basic unloading and load switching techniques as well as advanced skills such as loading onto nested containers and pallet switching.

The "Office (Telephone) Division" had 31 contestants. During a 3-minute test based on the topic of "Customer satisfaction to customer delight: winning the hearts and minds of customers through detailed communication backed with human emotion," participants were tested on their customer response skills, including responding to requests from customers to send documents or scheduling appointments.



Driver Division



Operator Division



Office (Telephone) Division

[Senko Group Craftsmanship Competition 2018 Results]**<Driver Division>**

| | 2-Ton Class | 4-Ton Class | 11-Ton Class | Trailer Class |
|--------------------|---|---|---------------------------------------|---|
| No. of Contestants | 11 | 14 | 13 | 12 |
| Champion | Runtec Co., Ltd. Kazuya Fukuzaki | Senko Co., Ltd. Satoshi Odagaki | Runtec Co., Ltd. Yoshiaki Yamamoto | Okayama Senko Transport Co., Ltd. Eiji Tanaka |
| Second Place | Across Transport Co., Ltd. Shingo Nagatomo | Saitama Minami Senko Logi Co., Ltd. Makoto Furukawa | Runtec Co., Ltd. Katsuyuki Suzuki | Senko Co., Ltd. Eiki Shimizu |
| Third Place | Kanto Senko Transport Co., Ltd. Shigekazu Hashimoto | Runtec Co., Ltd. Takuro Motomura | Senko Co., Ltd. Shinichi Yoshida | Senko Co., Ltd. Makoto Ichinose |

<Operator Skills>

| | Counterbalance Class | Reach Class |
|--------------------|--|---|
| No. of Contestants | 15 | 17 |
| Champion | Minami Kyushu Senko Co., Ltd. Kazuma Yoshiumi | Hokkaido Senko Co., Ltd. Takuya Inaba |
| Second Place | Senko Co., Ltd. Toru Sekiya | Minami Kyushu Senko Co., Ltd. Sukenari Ono |
| Third Place | Kashiwa Senko Transport Co., Ltd. Masayuki Yamahashi | Saitama Minami Senko Logi Co., Ltd. Kiichi Marukawa |

<Office (Telephone) Division>

| | Office (Telephone) Class |
|--------------------|---|
| No. of Contestants | 31 |
| Champion | Senko Co., Ltd. Emi Masubuchi |
| Second Place | Senko Shoji Co., Ltd. Chizuru Tateno |
| Third Place | Senko Co., Ltd. Yui Sakamaki |