

# **Briefing Material for Business Results**

Section 1 Summary of Financial Results for the Fiscal Year Ending March 31, 2018 Section 2 Forecast for Fiscal year ending March 31, 2019

May 2018



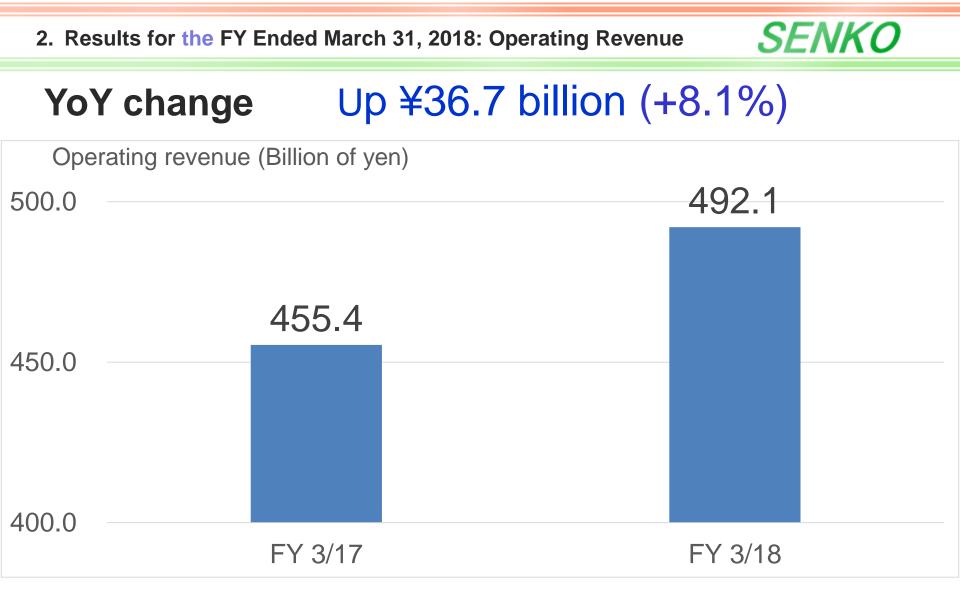
# Section 1

# Summary of Financial Results for the Fiscal Year Ended March 31, 2018 (From April 1, 2017 to March 31, 2018)



#### (Million of yen, %)

	FY 3/17		FY 3/18		YoY Difference	
		Margin		Margin	Amount	%
Operating revenues	455,435		492,127	_	36,692	8.1
Operating income	17,081	3.8	17,087	3.5	5	0.0
Ordinary income	17,301	3.8	17,316	3.5	15	0.1
Profit attributable to owners of parent	8,950	2.0	9,503	1.9	552	6.2



An increase in operating revenue of 36.7 billion yen due to sales promotion, fee revisions and M&A (NIPPON MARINE, EIKICHI SHIPPING, ANZEN YUSO, OKUMURA).

#### 3. Operating Revenue by Segment for the FY Ended March 31, 2018



	(Billion of yen, %)								
				YoY Dif	aranaa	-	ference down		
		FY3/17	FY3/18	TOT DIM	erence	Break	aown		
		1		Amount	%	M&A	Others		
	Retail Product Logistics	177.6	190.5	12.9	7.3	3.1	9.8		
	Housing Logistics	60.9	60.0	(0.9)	(1.5)		(0.9)		
	Chemicals Logistics	51.1	67.8	16.7	32.6	13.9	2.8		
	Others	28.4	29.5	1.1	4.0		1.1		
	Distribution Total	318.0	347.8	29.8	9.4	17.0	12.8		
	Trade & Commerce	132.9	139.3	6.4	4.9	0.8	5.6		
	Others	4.6	5.1	0.5	10.4		0.5		
	Total	455.4	492.1	36.7	8.1	17.8	18.9		
	* International commerce and trade in	ncluded in the at	oove						
	International revenue	22.7	25.3	2.6	11.7				
	Composition (%)	5.0	5.2						
	* International commerce and trade in	ncluding non-cor	nsolidated overs	eas subsidia	aries				
	International revenue	26.6	30.3	3.7	14.0				
<re< td=""><td>etail Product Logistics&gt;</td><td></td><td><trade 8<="" td=""><td>Commerce</td><td>&gt;</td><td></td></trade></td></re<>	etail Product Logistics>		<trade 8<="" td=""><td>Commerce</td><td>&gt;</td><td></td></trade>	Commerce	>				

An increase in revenue due to factors such as mass-market/retail sales, food, apparel-related sales promotion, and M&A (ANZEN YUSO).

#### <Housing Logistics>

 Efforts were made toward sales promotion. However, a reduction of existing business volume led to a decrease in revenue.

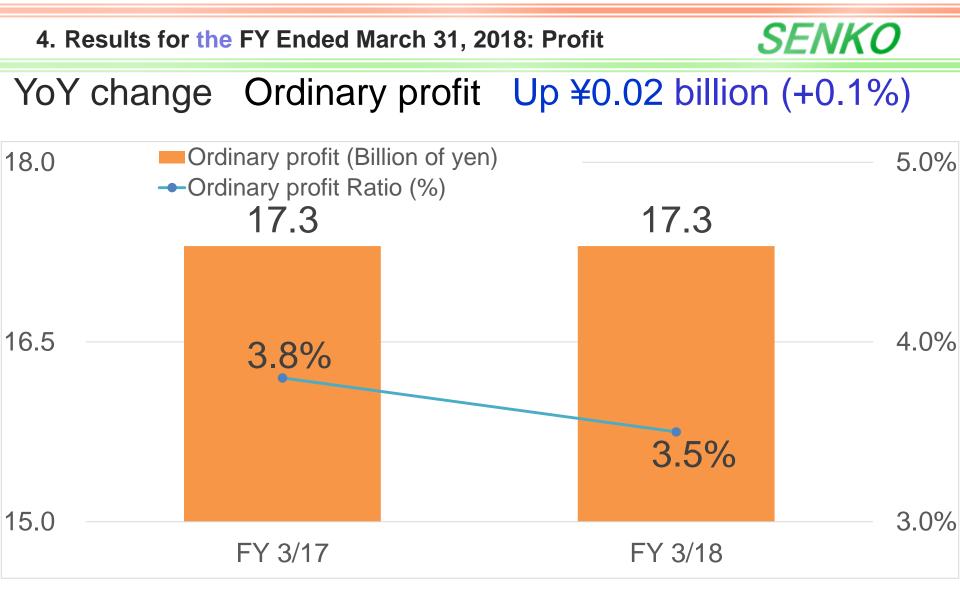
#### <Chemicals Logistics>

 An increase in revenue due to factors such as sales promotions and M&A (NIPPON MARINE, EIKICHI SHIPPING).  An increase in revenue due to sales promotions and M&A (OKUMURA).

/**—** ....

#### <Others>

 An increase in revenue due to call-center operations, temporary personnel dispatch businesses, and solar power sales.



Ordinary income increased 15 million yen due to sales promotions, fee revisions, improvements in productivity, and M&A (NIPPON MARINE, etc.), despite a decrease in business volume from existing clients, increase in fuel prices and outsourcing fees (subcontracting fees, labor fees), and increased costs for retirement benefit obligation.

#### 5. Operating Revenue by segment for the FY Ended March 31, 2018 (Comparison with prior year) SENKO

(Million of Yen, %)

Operating	FY3/17	FY3/18	YoY Change		
revenues	F 13/17	F13/16	Amount	%	
Logistics	317,984	347,752	29,768	9.4	
Trade & Commerce	132,868	139,317	6,449	4.9	
Others	4,582	5,058	476	10.4	
Consolidated F/S	455,435	492,128	36,693	8.1	

(Million of Yen, %)

Operating	FY3/17		FY3/18		YoY Change	
income		Margin		Margin	Amount	%
Logistics	13,419	4.2	13,709	3.9	290	2.2
Trade & Commerce	3,210	2.4	2,855	2.0	(354)	(11.0)
Others	870	19.0	896	17.7	26	3.0
Adjustment	(417)	-	(373)	-	44	-
Consolidated F/S	17,081	3.8	17,087	3.5	5	0.0

(Logistics) Operating revenue increased due to increased revenue from M&A, and mass-market/retail sale promotions at outlets such as major drug stores.

Operating income was affected by a growth in outsourcing fees (subcontracting fees, labor fees), fuel prices and increased costs for retirement benefit obligation, but ended in a profit increase due to a gain in sales.

(Trade & Commerce) Operating revenue increased due to sales promotions and M&A.

Operating income showed a growth but ended in a profit decrease due to distribution fees and purchasing expenses.

(Others) Operating revenue increased due to businesses such as call-center operations, temporary personnel dispatch businesses, and solar power sales.

#### 6. Operating Results for the FY Ended March 31, 2018 (Comparison with Plan)

(Million of yen, %)

	FY3/18	3	FY3/18	3	VS. Plan		
	Plan	Margin	Results	Margin	Difference	%	
Operating revenues	500,000	—	492,127		(7,873)	(1.6)	
Operating income	18,000	3.6	17,087	3.5	(913)	(5.1)	
Ordinary income	18,300	3.7	17,316	3.5	(984)	(5.4)	
Profit attributable to owners of parent	9,900	2.0	9,503	1.9	(397)	(4.0)	

 Sales promotions and existing business volume for operating revenue fell below the plan, resulting in lower revenue than planned.

 Profits fell due to the lower sales along with outsourcing fees (subcontracting fees, labor fees) and fuel costs that exceeded the plan.



#### 7. Balance Sheet as of March 31, 2018

ASSETS			LIABILITIES AND NET ASSETS					
FY 3/18 (As of March 31 , 2018)	Change	Note		FY 3/18 (As of March 31 , 2018)		Change	Note	e
Current assets			С	urrent liabilities				
117.1	8.4			106.0		12.1		
Cash and deposits	(2.2)			Notes and operating acc	ounts	3.7		
Notes and accounts receivable	8.6			payable-trade				
Inventories	0.3			Electronically recorded of	obligations	0.4		
Others	1.7							
				Short-term loans payable	е	3.7		
				Income taxes payable		0.6		
				Others		3.7		
Noncurrent assets			No	oncurrent liabilities				
217.2	40.1			110.3		32.4		
Property, plant and equipment				Bonds payable		10.2		
Buildings and structures	1.6			Long-term loans payable	9	20.7		
Machinery, equipment and	11.5	Major capex		Others		1.4		
vehicles		Kazo PD Center						
Land	2.9	Osaka Nanko Center		Total liabilities				
Construction in progress	12.8	Hiroshima PD Center		216.4		44.5		
Others	1.1			Total net assets				
Intangible assets	1.0			118.1		4.0	Equity ratio	
Investments and other assets				Capital stock	26.5		(FY 3/17)	35.1%
Investment securities	6.2			Capital surplus	29.7	4.3	(FY 3/18)	33.7%
Net defined retirement benefit asset	1.3			Retained earnings	55.0	6.3		
Others	1.6			Treasury stock	(0.6)	0.1		
Deferred assets				Non-controlling	7.4	(6.7)		
0.1	(0.0)			interests and others				
Total assets				Total liabilities and net assets				
334.4	48.5			334.4		48.5		

Note)Decrease noncurrent assets 10 billion by sales to REIT

Interest-bearing debts		Debt Equit	y Ratio
119.8	34.7	(FY 3/17)	29.8%
		(FY 3/18)	35.8%



(Billion of yen)

#### 8. Statement of Cash Flows for FY Ended March 31, 2018

# **SENKO**

(Billion of yen)					
	FY 3/17	FY 3/18			
Cash flows from operating activities	20.8	24.6			
Cash flows from investing activities	(3.7)	(37.0)			
Cash flows from financing activities	(8.6)	9.9			
Cash and cash equivalents at end of year	26.2	23.8			

#### Selected Items

Income before income taxes	16.9
Depreciation and amortization	12.4
Decrease (increase) in notes	(2,0)
and accounts receivable-trade	(3.9)
Increase (decrease) in notes	0.0
and accounts payable-trade	2.3
Proceeds from subsidy income	1.9
Income taxes paid	(5.3)
and other items	

Purchase of property, plant and equipment	(37.0)
Proceeds from sales of property, plant and equipment	11.1
Purchase of shares of	(7.3)
subsidiaries and associates and other items	( - )

Net increase (decrease) loans payable	14.1
Repayments of finance lease obligations	(3.9)
Proceeds from issuance of bonds	10.0
Payments from changes in ownership interests in subsidiaries that do not result in change in scope of consolidation	(6.9)
Cash dividends paid and other items	(3.5)

# 9. Principal Distribution Centers That Started Operations during the FY Ended March 31, 2018



		Name	Location	Start of operations	Floor area	Operating company
	1	Yokkaichi No. 2 PD Center	Yokkaichi City Mie Pref.	May 2017	10,800 m <sup>2</sup>	SENKO Co., Ltd.
	2	Ranzan Logistics Center*	Ranzan-machi Saitama Pref.	June 2017	22,300 m <sup>2</sup>	Saitama Senko Logiservice Co., Ltd.
	3	Zama Logistics Center*	Zama City Kanagawa Pref.	June 2017	21,200 m <sup>2</sup>	SENKO Co., Ltd.
	4	Shin Komaki PD Center	Oguchi-cho Aichi Pref.	July 2017	30,400 m <sup>2</sup>	SENKO Co., Ltd.
	5	Aomori Logistics Center*	Goshogawara City Aomori Pref.	Sept. 2017	4,000 m <sup>2</sup>	SENKO Co., Ltd.
a	6	Shin Fuji PD Center*	Fuji City Shizuoka Pref.	Oct. 2017	21,500 m <sup>2</sup>	SENKO Co., Ltd.
Japan	7	Hiroshima PD Center	Hiroshima City	Dec. 2017	26,600 m <sup>2</sup>	SENKO Co., Ltd.
	8	Fujiidera Logistics Center*	Fujiidera City Osaka Pref.	Jan. 2018	11,900 m <sup>2</sup>	SENKO Co., Ltd.
	9	Keiji Daimon Dangerous Goods Warehouse (phase 2 of the plan)	Moriyama City Shiga Pref.	Feb. 2018	2,000 m <sup>2</sup>	SENKO Co., Ltd.
	10	Hiroshima No. 2 Center (cold and freezer logistics)	Higashihiroshima City Hiroshima Pref.	Feb. 2018	9,900 m <sup>2</sup>	RUNTEC Co., Ltd.
	11	Narashino Center*	Narashino City Chiba Pref.	Mar. 2018	40,300 m <sup>2</sup>	ACROSS TRANSPORT CO.,LTD.
			Japan total		<b>200,900</b> m <sup>2</sup>	
	12	NH-SENKO Logistics Center	Changwon South Korea	Oct. 2017	23,400 m <sup>2</sup>	NH-SENKO LOGISTICS CO., LTD.
Overseas	13	Hanoi Logistics Center	Hung Yen Vietnam	Jan. 2018	16,600 m <sup>2</sup>	SENKO DISTRIBUTION SERVICE (VIETNAM) CO., LTD.
Ô				<b>40,000</b> m <sup>2</sup>		
			<b>240,900</b> m <sup>2</sup>			

\* Rented warehouse

There were 11 domestic and two overseas distribution centers that started operation in FY 2017, covering a total of 240,000 square meters.

The total storage area as of the end of March 2018 was 3.42 million square meters.



# Section 2

# Forecast for the Fiscal Year Ending March 31, 2019 (From April 1, 2018 to March 31, 2019)



**SENKO** 

	FY 3/18		FY 3/19		VS. Plan	
	Results	Margin	Plan	Margin	Change	%
Operating revenues	492,127	—	530,000	_	37,873	7.7
Operating income	17,087	3.5	19,300	3.6	2,213	12.9
Ordinary income	17,316	3.5	19,300	3.6	1,984	11.5
Profit attributable to owners of parent	9,503	1.9	11,500	2.2	1,997	21.0

#### 2. Forecast of Operating Results for the FY Ending March 31, 2019 (1st Half, 2nd Half, and Full Year)

(Million of yen, %)

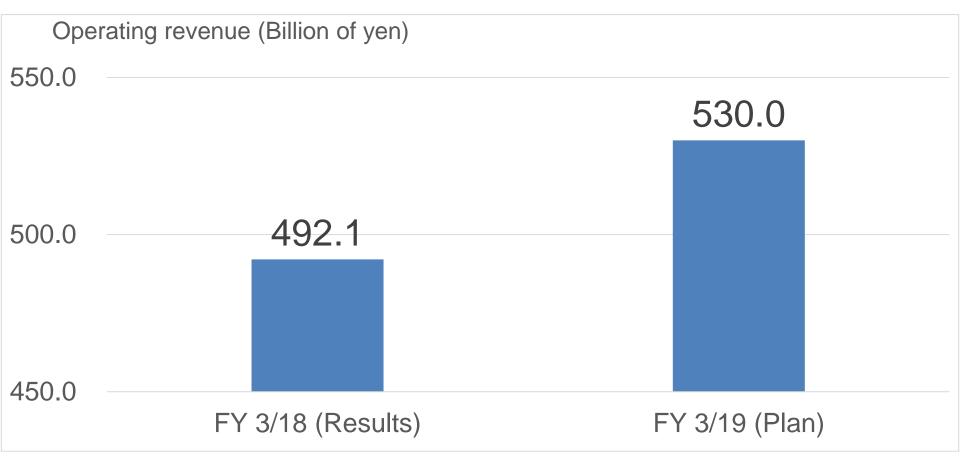
	(Willion of yen, %)					
		FY 3/19				
	1 H		2 H	2 H		ar
	Plan	Margin	Plan	Margin	Plan	Margin
Operating revenues	260,000	_	270,000		530,000	_
Operating income	9,000	3.5	10,300	3.8	19,300	3.6
Ordinary income	9,000	3.5	10,300	3.8	19,300	3.6
Profit attributable to owners of parent	5,400	2.1	6,100	2.3	11,500	2.2



3. Results for the FY Ending March 31, 2019: Operating Revenue SENKO



# YoY change Up ¥37.9 billion (+7.7%)



A 37.9 billion yen increase in revenue is projected on sales promotions, fee revisions, M&A at different times (ANZEN YUSO, OKUMURA), and results from new consolidations (\*three living support corporations).

\*The three living support corporations (Keihanna Helper Station, Blue Earth, and Venus)

# 4. Operating Revenue Forecast by Segment for the FY Ending March 31, 2019



(Billion of yen, %)								
		FY3/18	YoY Change		YoY Change Breakdown			
	FY3/17		101 (					
			Amount	%	M&A	Others		
Retail Product Logistics	190.5	208.0	17.5	9.2	3.1	14.4		
Housing Logistics	60.0	62.6	2.6	4.3		2.6		
Chemicals Logistics	67.8	73.1	5.3	7.8		5.3		
Others	29.5	29.9	0.4	1.7		0.4		
Distribution Total	347.8	373.6	25.9	7.4	3.1	22.8		
Trade & Commerce	139.3	145.9	6.6	4.7	0.9	5.7		
Others	5.1	10.5	5.4	107.8	5.2	0.2		
Total	492.1	530.0	37.9	7.7	9.2	28.7		
* International commerce and trade in	cluded in the ab	ove						
International revenue	25.3	29.0	3.7	14.5				
Composition (%)	5.2	5.5						
* International commerce and trade in	* International commerce and trade including non-consolidated overseas subsidiaries							
International revenue	30.3	34.9	4.6	15.1				

#### <Retail Product Logistics>

 Revenue expected through activities such as mass-market/retail sales, food, apparel-related sales promotions, fee revisions, and M&A at different times (ANZEN YUSO).

#### <Housing Logistics>

◆ Revenue expected through activities such as sales promotions and fee revisions.

#### <Chemicals Logistics>

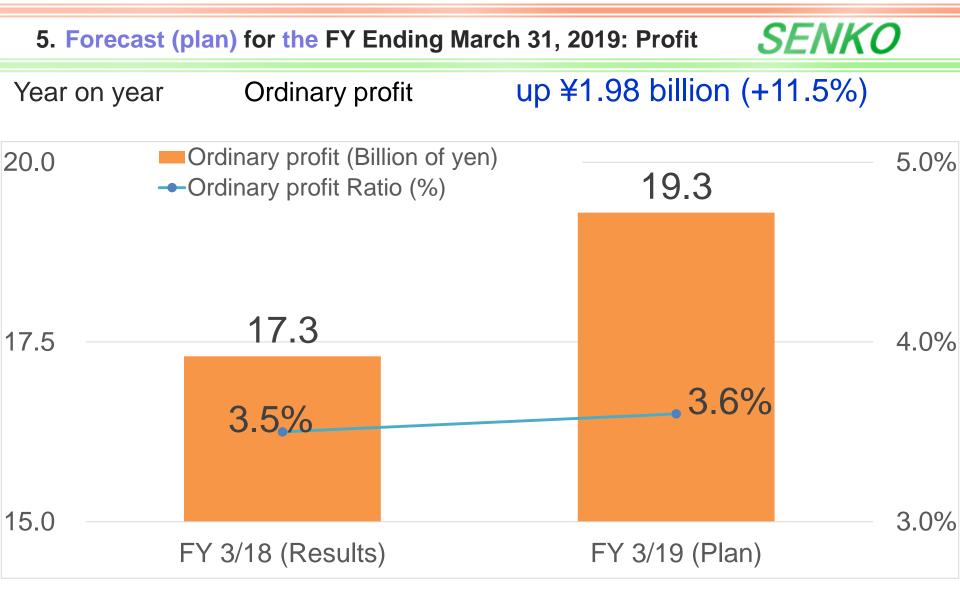
• Revenue expected through activities such as sales promotions and fee revisions.

#### <Trade & Commerce>

 Revenue expected through activities such as sales promotions and M&A at different times (OKUMURA).

#### <Others>

Revenue expected through activities such as new consolidations (three living support corporations).



Ordinary income of 19.3 billion yen is forecast through activities such as sales promotions, M&A (ANZEN YUSO and OKUMURA) at different times, increased yields due to new consolidations, and decrease of retirement benefit obligation calculations, despite rising costs of outsourcing (subcontracting fees, labor fees) and fuel.

### 6. Forecasted (planned) Operating Revenue by Segment for the FY Ending March 31, 2019

			(Millio	n of Yen, %)
Operating revenues	FY 3/18	FY 3/19	YoY Difference	
Operating revenues	Results	Plan	Amount	%
Logistics	347,752	373,606	25,854	7.4
Trade & Commerce	139,317	145,881	6,564	4.7
Others	5,058	10,512	5,454	107.8
Consolidated F/S	492,127	530,000	37,873	7.7

#### (Million of Yen, %)

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**SENKO** 

Operating income	FY 3/18		FY 3/19	9	YoY Difference	
Operating income	Results	Margin	Plan	Margin	Amount	%
Logistics	13,709	3.9	15,310	4.1	1,601	11.7
Trade & Commerce	2,855	2.0	2,930	2.0	75	2.6
Others	896	17.7	1,430	13.6	534	59.6
Adjustment	(373)	-	(370)	-	-	-
Consolidated F/S	17,087	3.5	19,300	3.6	2,213	13.0

(Logistics)	Increase in operating revenue expected through sales promotions, fee revisions, M&A (ANZEN YUSO) at different times.	
	Increase in profit expected through the increase in revenue, and profit growth due to a decrease in retirement benefit obligation calculations.	
(Trade & Commerce)	Increase in revenue expected through sales promotions and M&A (OKUMURA) at different times.	
	Increase in profit expected through effects from the increase in revenue.	
(Others)	Increase in revenue expected through new consolidations (three living support corporations).	
	Increase in profit expected through effects from the increase in revenue.	•

#### 7. Principal Distribution Centers Scheduled for Operation in the FY Ending March 31,

Name	Location	Start of operations	Total f <b>loor</b> space	Operating company
Osaka Nanko Center (cold and freezer logistics)	Osaka City	Apr. 2018	20,400 m <sup>2</sup>	RUNTEC Co., Ltd.
Higashifuji PD Center*	Fuji City Shizuoka Pref.	Api. 2018	16,400 m <sup>2</sup>	SENKO Co., Ltd.
Fukuoka Center (cold and freezer logistics)	Hisayama-machi Fukuoka Pref.	Apr. 2018	12,000 m <sup>2</sup>	RUNTEC Co., Ltd.
Nagareyama Logistics Center*	Nagareyama City Chiba Pref.	May 2018	29,800 m <sup>2</sup>	SENKO Co., Ltd.
Koga PD Center*	Koga City Ibaraki Pref.	Aug. 2018	29,200 m <sup>2</sup>	SENKO Co., Ltd.
Kazo PD Center* (phase 2 of the plan) Three-temperature zone (cold, freezer, and normal temperature)	Kazo City Saitama Pref.	Aug. 2018	52,000 m <sup>2</sup>	SENKO Co., Ltd. and RUNTEC Co., Ltd.
Koto warehouse (tentative name)	Higashiomi City	Oct 2018	$3000\mathrm{m}^2$	SENKO Co. Ltd

	6	Three-temperature zone (cold, freezer, and normal temperature)	Saitama Pref.	Aug. 2018	52,000 m <sup>2</sup>	RUNTEC Co., Ltd.
	7	Koto warehouse (tentative name)	Higashiomi City Shiga Pref.	Oct. 2018	3,000 m <sup>2</sup>	SENKO Co., Ltd.
Japan total					<b>162,800</b> m <sup>2</sup>	
S	8	Qingpu Logistics Center*	Shanghai China	May. 2018	18,900 m <sup>2</sup>	Shanghai Senko International Freight Forwarding Inc.
Overseas	9	Beijing Logistics Center (cold and freezer logistics)*	Beijing China	Sept 2018	9,600 m <sup>2</sup>	Sinotrans Senko International Cold Logistics (Shanghai) Co., Ltd.
		Overs	<b>28,500</b> m <sup>2</sup>			
		т	<b>191,300</b> m <sup>2</sup>			

\* Rented warehouse

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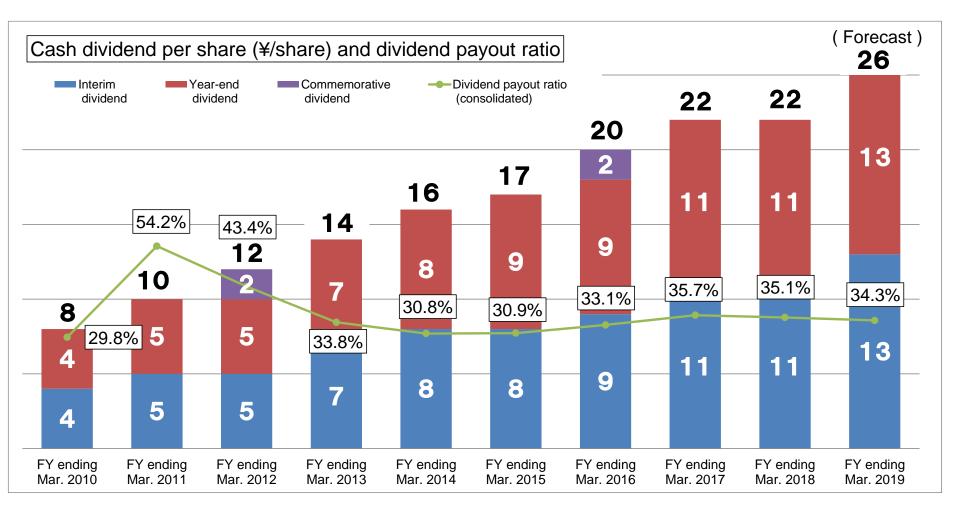
Japan

There are seven domestic and two overseas distribution centers planned for operation in 2018, covering a total of approximately 190,000 square meters.

The total storage area as of the end of March 2019 is projected to be 3.63 million square meters.

#### 8. Dividends



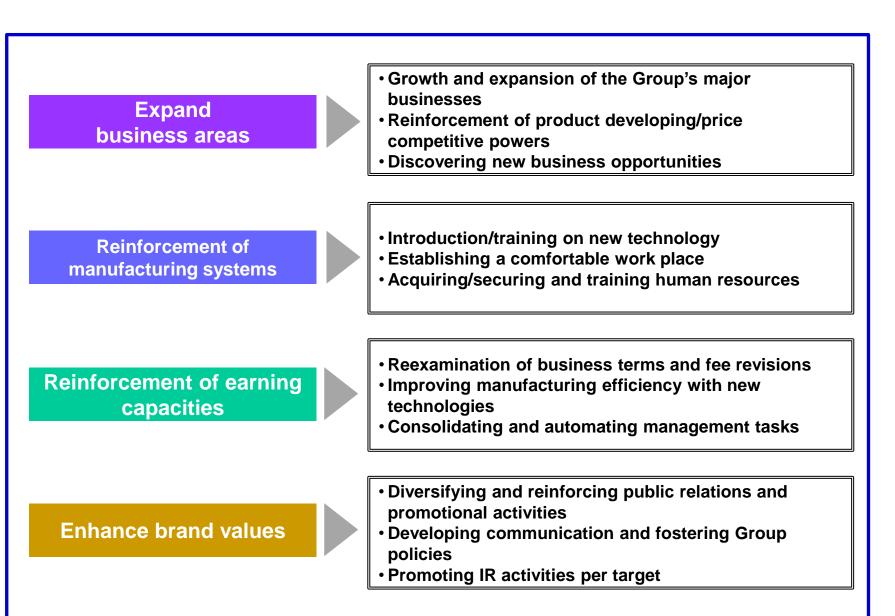




# Part Three

# Major Initiatives for the Fiscal Year 2019 Ending in March

## **FY2018 Major Management Policies**



SENKO



### <Expansion of three-temperature logistics centers>

### (1) RUNTEC Co., Ltd.

Started operations of three refrigeration and cold storage logistics centers in 2018





### <Expansion of three-temperature logistics centers>

(2) RUNTEC Co., Ltd.

Kazo PD Center (Phase Two) scheduled to open in August 2018



1. Expansion of Business Fields



### <Fashion distribution expansion>

(1) Logistics center operations on contract for customers reorganizing distribution bases

Narashino Center *Operated by: ACROSS TRANSPORT	Nagareyama Logistics Center *Operated by: SENKO
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<ul> <li>Narashino City, Chiba Prefecture</li> <li>Total floor space 40,300m (Leased)</li> <li>Operating from March 2018</li> </ul>	<ul> <li>Nagareyama City, Chiba Prefecture</li> <li>Total floor space 29,800m (Leased)</li> <li>Operating from May 2018</li> </ul>



### <Other logistics centers>

#### • Logistic centers to be opened in FY2018

Date of operation	Name	Location	Total floor space	Notes
Established April 2018	Higashi-fuji PD Center	Fuji City, Shizuoka Prefecture	16,400m²	A logistics center for drugstore corporation W
Scheduled to open in August 2018	Koga PD Center	Koga City, Ibaraki Prefecture	29,200m²	Distribution/logistics for medicine/medical/sanitary goods, food, and daily commodities
Scheduled to open in October 2018	Koto Warehouse (Tentative name)	Higashi-omi City, Shiga Prefecture	3,000m²	Corresponds to imported housing construction materials as a bonded warehouse



### <Overseas business expansions>

### (1) Establishing logistics centers

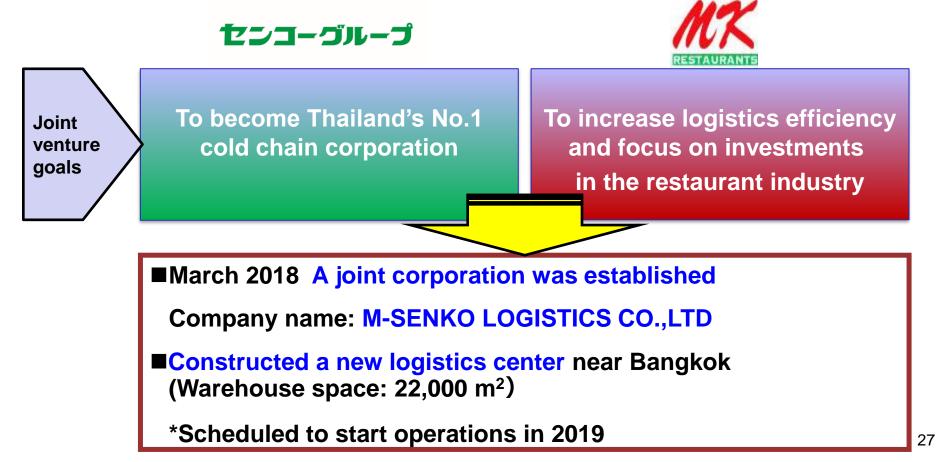
Phố Nối Logistics Center	Qingpu Logistics Center	<b>Beijing Logistics Center</b>
<ul> <li>Hưng Yên, Vietnam</li> </ul>	<ul> <li>Shanghai, China</li> </ul>	<ul> <li>Beijing, China</li> </ul>
Total floor space 16,600m <sup>2</sup>	• Total floor space 18,900m <sup>2</sup>	• Total floor space 9,600m <sup>2</sup>
Operating from April 2018	<ul> <li>Operating from May 2018</li> </ul>	<ul> <li>Scheduled for operation in</li> </ul>
<ul> <li>Transportation/storage of factory-manufactured goods from Japanese companies</li> </ul>	<ul> <li>Medical instruments, automobile interior sheets, photosensitive material</li> </ul>	September 2018 <ul> <li>Three-temperature</li> <li>warehouse</li> </ul>

1. Expansion of Business Fields

## **SENKO**

### <Overseas business expansions>

- (2) Expanding the refrigeration/cold storage logistics business in Thailand
  - Established a joint venture with the major restaurant franchise MK RESTAURANTS





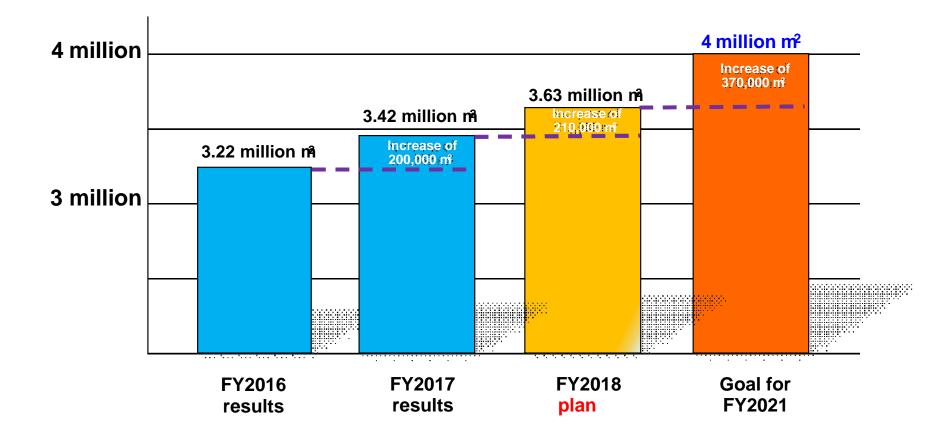
### <Overseas business expansions>

- (3) Accepted a logistics contract with the major discount store D's opening in Singapore
- Entrusted with export operations from Japan to Singapore, and local storage and distribution operations.
  - For local distribution, our Group corporation "Skylift" conducts logistics operations such as warehousing, storage, inventory management, picking, sorting and delivery
  - Started operations in December 2017

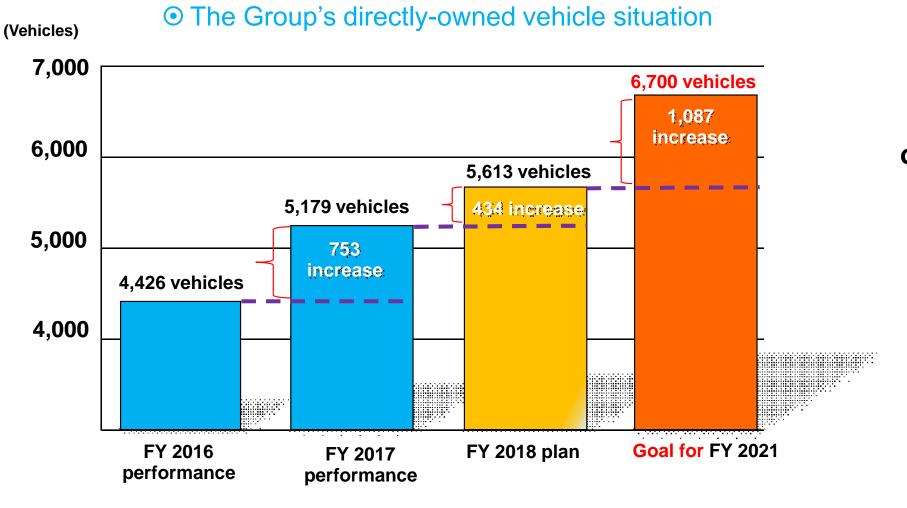


### 1) Striving towards four million square meters in storage space

⊙ The Group's warehouse space situation

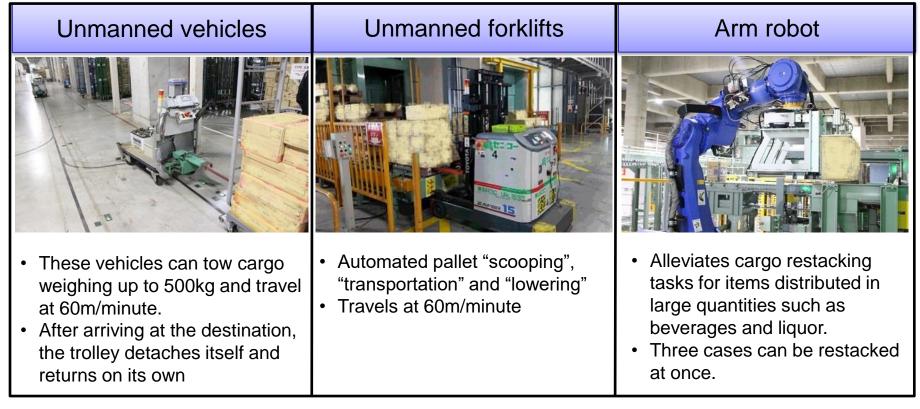


### 2) Striving towards 6,700 Group directly-owned vehicles



\* The increase of 753 vehicles in 2017 includes the 372 vehicles from ANZEN YUSO CO., LTD, which was incorporated into the Group.

# 3)Introducing new technologies to save manpower and advance towards mechanization



- The above facilities have already been installed in some business bases, and are scheduled for lateral expansion in other work bases as well.
- In April 2018, the 'AI Project' and 'Robotics Project' were established to accelerate manpower conservation and mechanization.

### 4) Expansion towards foreign workers

### • Creation of a corporate group in which foreigners can thrive

- Promote employment of foreigners with residence status and technical interns for industrial packing and automobile maintenance, to correspond to labor shortages.
  - → Scheduled to welcome 75 technical interns in fiscal year 2018.

#### • Career formation support for foreign human resources

 Support career formation by entering partnerships with colleges/vocational schools in areas such as ASEAN and conduct logistics classes with an internship at our local subsidiaries.

### 5) Promoting modal shift

(1) Reinforcing the shipping business and establishing Senko Line Co., Ltd.

- On April 1, 2018, Senko Line Co., Ltd. was established to carry on SENKO's shipping businesses.
- The modal shift was reinforced with roll-on/roll-off ships and ferries with cooperation between Senko Line Co., Ltd., NIPPON MARINE CO., LTD., and EIKICHI SHIPPING CO., LTD.







NIPPON MARINE

Senko Line

**EIKICHI SHIPPING** 

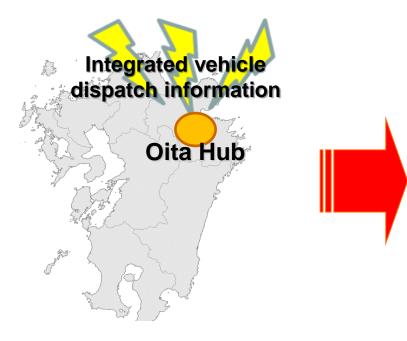
### 5) Promoting modal shift

(2) Kyushu area Integration of vehicle dispatch

### <Started April 2018>

Centralize and unify vehicle dispatch information at the Oita hub, to control all arriving/departing quantities between Kyushu and mainland Japan.

This system is scheduled to expand into other regions in the future.



[Selecting transport modes]

■ Ferries/ roll-on/roll-off ships



#### Train containers



## 3. Reinforcement of earning capacities



• Conduct fee and business-term revisions for operations that are not profitable or non-commercial.

(2) Improving manufacturing efficiency

 Introduce manpower-saving/mechanization/AI technology to improve productivity per employee.

(3) Automating vehicle dispatch

Automate vehicle dispatch to improve truck operation efficiency.

#### (4) Integration of management operations

 Integrate the management operations of each Group company for increased efficiency.

SENKO



# Moving Global

Go beyond logistics, make the world go round, and revolutionize business.

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